Wireless Connection Information for BATAVIA/MED TECH CAMPUSES

ALL APPLE MOBILE DEVICES

MUST use **GCC_SECURE** Wireless Network

Non-APPLE MOBILE SEVICES

USE GCC_PORTAL Wireless Network

Wireless Connection Problems?

All Apple Mobile Devices	Non-Apple Mobile Devices
If you are having wireless connection problems have your Apple mobile device "FORGET" this network	Android devices – GENERAL process Open up the Settings on the mobile device
-Please do this for ALL GCC connections including GCC_Portal and/or GCC_SECURE – <u>to clear up the</u> problem!	Go to Wireless & Networks If Wi-Fi is unchecked, tap the empty box to turn
On your Apple Mobile Device:	on Wi-Fi
Go to Settings	Image: Wi-Fi settings Wi-Fi Disconnected
TAP Wi-Fi and locate the Wi-Fi network to which you're connected	Network notification Notify me when an open network is available Wi-Fi networks
Wi-Fi ✓ AppleWiFi ● 奈 (i)	After Wi-Fi network scanning is complete TAP GCC_Portal and you will prompted
Tap (i) and Forget this Network – you may have to do for both GCC_Portal and GCC_Secure!!	Enter your GCC NETID username Enter your GCC NETID and Password in the USERNAME/PASSWORD
From the Choose a Network list TAP - GCC_Secure	boxes and TAP - Log In
Enter your GCC NETID and Password in the Username/Password boxes and TAP - Join	Logging in as a registered user indicates you have read and accepted the <u>Acceptable Use Policy</u> .
You may be prompted to Accept a Certificate – TAP Accept	
When connected, a \checkmark will appear by the network name and $\widehat{\frown}$ will appear at the top of your screen	Wireless indicator will appear when connected

REMEMBER - when you change your **NETID password on a campus computer** <u>you must change your</u> <u>password on the wireless GCC_Secure connection as well!</u>

NOTE: Your NETID password is <u>reset by GCC every at the beginning of each Fall semester</u>! If you continue to have problems - please go to T207 on the Batavia Main Campus for assistance or create a helpdesk ticket at <u>http://www.genesee.edu/gcc/helpdesk/tickets/</u> under the wireless problem choice