

## Wireless Connection Information for BATAVIA/MED TECH CAMPUSES


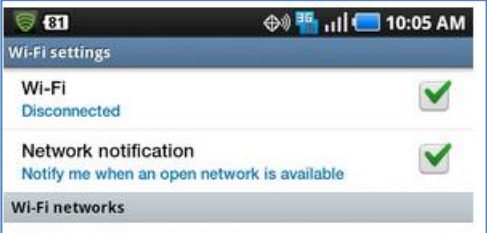
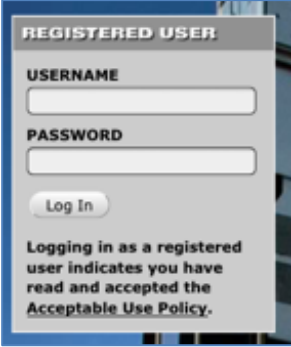

### ALL APPLE MOBILE DEVICES

**MUST** use **GCC\_SECURE** Wireless Network

### Non-APPLE MOBILE SEVICES

USE **GCC\_PORTAL** Wireless Network


### Wireless Connection Problems?

All Apple Mobile Devices	Non-Apple Mobile Devices
<p>If you are having wireless connection problems have your Apple mobile device "FORGET" this network</p> <p>-Please do this for ALL GCC connections including GCC_Portal and/or GCC_SECURE - <u>to clear up the problem!</u></p> <p>On your <b>Apple Mobile Device:</b></p>  Go to Settings	<p><b>Android devices</b> – GENERAL process</p> <p>Open up the <b>Settings</b> on the mobile device</p> <p>Go to <b>Wireless &amp; Networks</b></p> <p>If <b>Wi-Fi is unchecked</b>, tap the empty box to turn on Wi-Fi</p>  <p>After Wi-Fi network scanning is complete</p> <p>TAP <b>GCC_Portal</b> and you will be prompted</p>  <p>Enter your <b>GCC NETID</b> and <b>Password</b> in the USERNAME/PASSWORD boxes and <b>TAP – Log In</b></p>  <p>Wireless indicator will appear when connected</p>

If you are having wireless connection problems have your Apple mobile device "FORGET" this network

-Please do this for ALL GCC connections including GCC\_Portal and/or GCC\_SECURE - to clear up the problem!

On your **Apple Mobile Device:**

 Go to Settings| **Android devices** – GENERAL process  Open up the **Settings** on the mobile device  Go to **Wireless & Networks**  If **Wi-Fi is unchecked**, tap the empty box to turn on Wi-Fi  After Wi-Fi network scanning is complete  TAP **GCC\_Portal** and you will be prompted  Enter your **GCC NETID** and **Password** in the USERNAME/PASSWORD boxes and **TAP – Log In**  Wireless indicator will appear when connected |

**REMEMBER** - when you change your **NETID password on a campus computer** you must change your password on the wireless GCC Secure connection as well!

NOTE: Your NETID password is reset by GCC every at the beginning of each Fall semester! If you continue to have problems - please go to T207 on the Batavia Main Campus for assistance or create a helpdesk ticket at <http://www.genesee.edu/gcc/helpdesk/tickets/> under the wireless problem choice